

# Custom Noodle/Nano Order Form

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Next Day AM

Company:	Left		Right
Location:	Noodle AFO Style:		
PO#:	Noodle AFO	_	
Date:	Cuff: Posterior Classic Pretibial Posterior Hemi-spiral Shell*		
Practitioner:			Long Anterior Cuff*
Contact #/Email:			
Patient name:	Strut:	<u>Lateral</u>	Medial
Age: Height: Weight:	Footplate Style:		
Male Female	<u>Flat</u>	Nano*	Contoured*
Activity level:			•
Pathology:			
Correct to: <u>Neutral</u> 90°	Flexibility:		
° DF° PF	Strut: Flex	ible Fo	otplate: Flexible
All casts will be corrected to 90 degrees on a 3/8" heel height and subtalar neutral unless otherwise specified.	Normal Stiff Stiff		
Practitioner Notes and Drawspace	Stiff Stiff Extra Stiff Extra Stiff		
AFO Height:	Heavy Duty Layup*		
Footplate Length:	UCBL*	SMO*	Insert*
	Polyethylene Polypropylene		Diabetic
Unchecked items will default to our standard fabrication in bold	Duraflex/Opflex		Cork/EVA
underline \	T-Strap*:		
	-		
Nsity Sity	Color: Bla	<u>ck</u> ge*	
Ankle Fibula Head		gc oric*:	
Ankle Ankle			
ML - Maleoli	Shipping: (	Ground	Rush- \$50-\$75,
	3	B-Day	4-5 Business Days
<b>←</b>		2-Day	
Shoe Size: Foot Length	Next day PM		

### **Kinetic Research Return Policy**

## Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.

#### **Prefabricated AFOs:**

- 1. Returns with 30 days of delivery date: No restocking fee.
- 2. Returns between 30 days to 6 months: 15% restocking fee.
- 3. Returns between 6 months and 1 year: 50% restocking fee.
- 4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

### **Build to Order AFOs:**

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

#### **Custom Products:**

Returns or replacements are subject to modification fees and material fees.

- 1. Any product that is ill fitting will be replaced under warranty.
- 2. Any defective product still under the one-year warranty.
- 3. An incorrectly filled out order form will have charges assessed for replacement. Examples are:
  - a. Wrong box marked on the order form.
  - b. Incorrect orthosis height/footplate length written in or left blank.
  - c. Orthoses alignment not written in.
  - d. Incorrect order form used.
- 4. Items that will not be credited back include:
  - a. SMOs.
  - b. UCBLs.
  - c. Foot Orthoses.
  - d. Cost for ankle/knee joints.
  - e. Soft goods over 60 days old.
  - f. Fabric charges on remakes due to line #3 in Custom Products.