

MaxForce Partial Foot Order Form

www.kineticresearch.com

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Company: Location:	Left	Ri	ght
PO#: Date:	The MaxFord	ce Partial Fc	oot Kit Includes:
Practitioner: Contact #/Email: Patient name:	 Anterior Noodle with long anterior cuff, heavy duty layup, and flat footplate Partial Foot Prosthetic Insert T-Strap 		
Age:Height:Weight:			
Male Female	Strut:	Medial	Lateral
Activity level:			
Pathology:	Footplate Flexibility:		
Correct to: Neutral 90°°DF°PF All casts will be corrected to 90 degrees on a 3/8" heel height and subtalar neutral unless otherwise specified.	Flexible Normal <u>Stiff</u> Extra Stiff		
Practitioner Notes and Drawspace			
AFO Height:	Insert:	<u>Diabetic</u>	Cork/EVA
Footplate Length:			
Unchecked items will default to our standard fabrication in bold underline	Color:	<u>Black</u> Beige* Fabric*:	
ML - Maleoli	Shipping:	Ground 3-Day 2-Day Next Day F Next Day 7	

* Additional Charges Apply

Kinetic Research Return Policy

Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.

Prefabricated AFOs:

- 1. Returns with 30 days of delivery date: No restocking fee.
- 2. Returns between 30 days to 6 months: 15% restocking fee.
- 3. Returns between 6 months and 1 year: 50% restocking fee.
- 4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

Build to Order AFOs:

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

Custom Products:

Returns or replacements are subject to modification fees and material fees.

- 1. Any product that is ill fitting will be replaced under warranty.
- 2. Any defective product still under the one-year warranty.
- 3. An incorrectly filled out order form will have charges assessed for replacement. Examples are:
 - a. Wrong box marked on the order form.
 - b. Incorrect orthosis height/footplate length written in or left blank.
 - c. Orthoses alignment not written in.
 - d. Incorrect order form used.
- 4. Items that will not be credited back include:
 - a. SMOs.
 - b. UCBLs.
 - c. Foot Orthoses.
 - d. Cost for ankle/knee joints.
 - e. Soft goods over 60 days old.
 - f. Fabric charges on remakes due to line #3 in Custom Products.