



www.kineticresearch.com

# Build-to-Order Noodle Order Form

5513 West Sligh Ave, Tampa FL 33634  
Phone: 800-919-3668 Fax: 888-484-5927  
Email: email@kineticresearch.com

Company: \_\_\_\_\_

Location: \_\_\_\_\_

PO#: \_\_\_\_\_

Date: \_\_\_\_\_

Practitioner: \_\_\_\_\_

Contact #/Email: \_\_\_\_\_

Patient name: \_\_\_\_\_

Age: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Male

Female

Activity level: \_\_\_\_\_

Pathology: \_\_\_\_\_

**Left**

**Right**

Footplate Length: \_\_\_\_\_

Proximal AFO Height: \_\_\_\_\_

### Noodle AFO Style:

Cuff:           Posterior Classic  
                  Posterior Hemi-spiral  
                  Anterior TA

Strut:           **Lateral**           Medial

### Flexibility:

Strut:	Footplate:
Flexible	Flexible
<b><u>Normal</u></b>	<b><u>Normal</u></b>
Stiff	Stiff
Extra Stiff	Extra Stiff

### Pretibial Shell\*:

### T-Strap\*:

Color:           **Black**  
                  Beige\*  
Fabric\*: \_\_\_\_\_

<b>Shipping:</b>	Ground	Rush- \$25,
	3-Day	1-2 Business Days
	2-Day	
	Next Day PM	
	Next Day AM	

### Practitioner Notes and Drawspace

Please note:

1. Build-to-Order AFOs are made on prefabricated models.
2. AFO alignment cannot be changed.
3. Strut placement cannot be altered.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Unchecked items will default to our standard fabrication in bold underline.**

## **Kinetic Research Return Policy**

**Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.**

### **Prefabricated AFOs:**

1. Returns with 30 days of delivery date: No restocking fee.
2. Returns between 30 days to 6 months: 15% restocking fee.
3. Returns between 6 months and 1 year: 50% restocking fee.
4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

### **Build to Order AFOs:**

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

### **Custom Products:**

Returns or replacements are subject to modification fees and material fees.

1. Any product that is ill fitting will be replaced under warranty.
2. Any defective product still under the one-year warranty.
3. An incorrectly filled out order form will have charges assessed for replacement.  
Examples are:
  - a. Wrong box marked on the order form.
  - b. Incorrect orthosis height/footplate length written in or left blank.
  - c. Orthoses alignment not written in.
  - d. Incorrect order form used.
4. Items that will not be credited back include:
  - a. SMOs.
  - b. UCBLs.
  - c. Foot Orthoses.
  - d. Cost for ankle/knee joints.
  - e. Soft goods over 60 days old.
  - f. Fabric charges on remakes due to line #3 in Custom Products.