



# Custom KO Order Form

www.kineticresearch.com

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Phone: 800-919-3668 Fax: 888-484-5927  
Email: email@kineticresearch.com

Company: \_\_\_\_\_

Location: \_\_\_\_\_

PO#: \_\_\_\_\_

Date: \_\_\_\_\_

Practitioner: \_\_\_\_\_

Contact #/Email: \_\_\_\_\_

Patient name: \_\_\_\_\_

Age: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Male                  Female

Activity level: \_\_\_\_\_

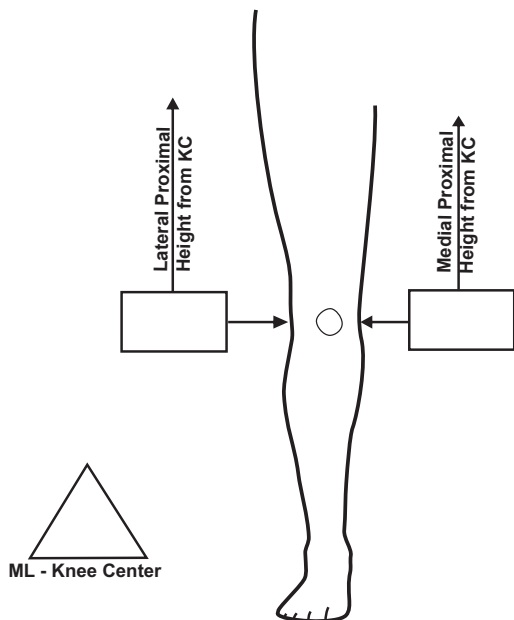
Pathology: \_\_\_\_\_

Correct Knee to: \_\_\_\_\_

All casts will be corrected to full extension at the knee unless otherwise specified.

### Practitioner Notes and Drawspace

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



**Left**

**Right**

### Cuff Position:

Thigh Cuff:                  Anterior                  Posterior

Calf Cuff:                  Anterior                  Posterior

Removable Floating Shell:                  Calf                  Thigh

### Knee Joint: \_\_\_\_\_

Bilateral

Medial

Lateral

### Release Mechanism\*:

None

Bliss Kit

Drop Locks:                  Ball Retainers

Bail

Lever

Perlon Cable

Trigger

**Color:**                  Black (Comes Standard)

Beige\*

Fabric\*: \_\_\_\_\_

**Shipping:**                  Ground

3-Day

2-Day

Next Day AM

Next Day PM

Rush- \$125

6-8 Business Days

## **Kinetic Research Return Policy**

**Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.**

### **Prefabricated AFOs:**

1. Returns with 30 days of delivery date: No restocking fee.
2. Returns between 30 days to 6 months: 15% restocking fee.
3. Returns between 6 months and 1 year: 50% restocking fee.
4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

### **Build to Order AFOs:**

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

### **Custom Products:**

Returns or replacements are subject to modification fees and material fees.

1. Any product that is ill fitting will be replaced under warranty.
2. Any defective product still under the one-year warranty.
3. An incorrectly filled out order form will have charges assessed for replacement.  
Examples are:
  - a. Wrong box marked on the order form.
  - b. Incorrect orthosis height/footplate length written in or left blank.
  - c. Orthoses alignment not written in.
  - d. Incorrect order form used.
4. Items that will not be credited back include:
  - a. SMOs.
  - b. UCBLs.
  - c. Foot Orthoses.
  - d. Cost for ankle/knee joints.
  - e. Soft goods over 60 days old.
  - f. Fabric charges on remakes due to line #3 in Custom Products.