



Prefabricated AFO Order Form

www.kineticresearch.com

5513 West Sligh Ave, Tampa FL 33634
Phone: 800-919-3668 Fax: 888-484-5927
Email: email@kineticresearch.com

Company: _____
Location: _____
PO#: _____
Date: _____
Practitioner: _____
Contact #/Email: _____
Patient name: _____

Shipping: Ground
3-Day
2-Day
Next Day PM
Next Day AM

If left unchecked, strut will default to lateral. Incomplete forms will not be processed.

Noodle AFO:



Left Right

Cuff: Posterior Classic (PDAC L1951)
Posterior Hemi-Spiral (PDAC L1951)
Anterior TA (PDAC L1932)

Strut: Lateral Medial

Adult Size: Pediatric Size:

Extra Small	Extra Small
Small	Small
Medium	Medium
Large	Large
Extra Large	Extra Large

Footplate Type:

Pre-cut Oversized

Nano AFO:



Left Right

Cuff: Posterior (PDAC L1951)
Anterior (PDAC L1932)

Strut: Lateral Medial

Adult Size: Pediatric Size:

Extra Small	Extra Small
Small	Small
Medium	Medium
Large	Large
Extra Large	Extra Large

Options:

Pre-Tibial Shell*: T-Strap*:

Kinetic Research Return Policy

Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.

Prefabricated AFOs:

1. Returns with 30 days of delivery date: No restocking fee.
2. Returns between 30 days to 6 months: 15% restocking fee.
3. Returns between 6 months and 1 year: 50% restocking fee.
4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

Build to Order AFOs:

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

Custom Products:

Returns or replacements are subject to modification fees and material fees.

1. Any product that is ill fitting will be replaced under warranty.
2. Any defective product still under the one-year warranty.
3. An incorrectly filled out order form will have charges assessed for replacement.
Examples are:
 - a. Wrong box marked on the order form.
 - b. Incorrect orthosis height/footplate length written in or left blank.
 - c. Orthoses alignment not written in.
 - d. Incorrect order form used.
4. Items that will not be credited back include:
 - a. SMOs.
 - b. UCBLs.
 - c. Foot Orthoses.
 - d. Cost for ankle/knee joints.
 - e. Soft goods over 60 days old.
 - f. Fabric charges on remakes due to line #3 in Custom Products.