



# Soto Order Form

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www.kineticresearch.com

Company: \_\_\_\_\_  
 Location: \_\_\_\_\_  
 PO#: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 Practitioner: \_\_\_\_\_  
 Contact #/Email: \_\_\_\_\_  
 Patient name: \_\_\_\_\_  
 Age: \_\_\_\_ Height: \_\_\_\_ Weight: \_\_\_\_  
                 Male                  Female  
 Activity level: \_\_\_\_\_  
 Pathology: \_\_\_\_\_  
 Correct to:    Neutral                  90°  
                                   \_\_\_\_ °DF                  \_\_\_\_ °PF

All casts will be corrected to 90 degrees on a 3/8" heel height and subtalar neutral unless otherwise specified.

**Left**                          **Right**

**Strut:**                  Medial - for varus control  
                                Lateral- for valgus control  
  Navicular Cut Out

**Strut Flexibility:**                  Flexible  
  Normal  
  Stiff  
  Extra Stiff

**Pretibial Shell:**

**Color:**                  Black  
  Beige\*  
  Fabric\*: \_\_\_\_\_

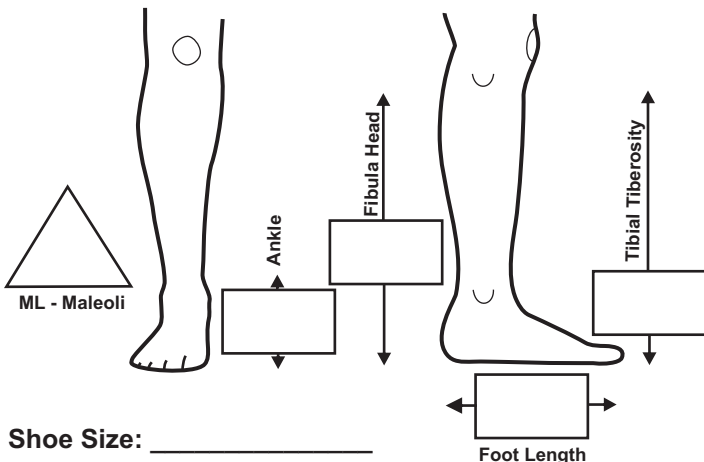
Please note the Hemi SMO extension will remain a standard black color.

**Shipping:**                  Ground                          Rush- \$100,  
  3-Day                                  5-7 Business Days  
  2-Day  
  Next Day PM  
  Next Day AM

### Practitioner Notes and Drawspace

AFO Height: \_\_\_\_\_  
 Footplate Length: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Unchecked items will default to our standard fabrication in bold underline.



## **Kinetic Research Return Policy**

**Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.**

### **Prefabricated AFOs:**

1. Returns with 30 days of delivery date: No restocking fee.
2. Returns between 30 days to 6 months: 15% restocking fee.
3. Returns between 6 months and 1 year: 50% restocking fee.
4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

### **Build to Order AFOs:**

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

### **Custom Products:**

Returns or replacements are subject to modification fees and material fees.

1. Any product that is ill fitting will be replaced under warranty.
2. Any defective product still under the one-year warranty.
3. An incorrectly filled out order form will have charges assessed for replacement.  
Examples are:
  - a. Wrong box marked on the order form.
  - b. Incorrect orthosis height/footplate length written in or left blank.
  - c. Orthoses alignment not written in.
  - d. Incorrect order form used.
4. Items that will not be credited back include:
  - a. SMOs.
  - b. UCBLs.
  - c. Foot Orthoses.
  - d. Cost for ankle/knee joints.
  - e. Soft goods over 60 days old.
  - f. Fabric charges on remakes due to line #3 in Custom Products.