



www.kineticresearch.com

Custom AFO Order Form

5513 West Sligh Ave, Tampa FL 33634
Phone: 800-919-3668 Fax: 888-484-5927
Email: email@kineticresearch.com

Company: _____

Location: _____

PO#: _____

Date: _____

Practitioner: _____

Contact #/Email: _____

Patient name: _____

Age: _____ Height: _____ Weight: _____

Male Female

Activity level: _____

Pathology: _____

Correct to: **Neutral** 90°
_____° DF _____° PF

All casts will be corrected to 90 degrees on a 3/8" heel height and subtalar neutral unless otherwise specified.

Left

Right

Cuff Position:

Anterior

Posterior

Stepthrough

Pretibial Shell

AFO Type:

PLS/ Posterior Element
(Not available as Anterior Cuff)

Solid/ Side Element

Wishbone

Articulated: Bilateral Lateral Medial

Free Motion: _____

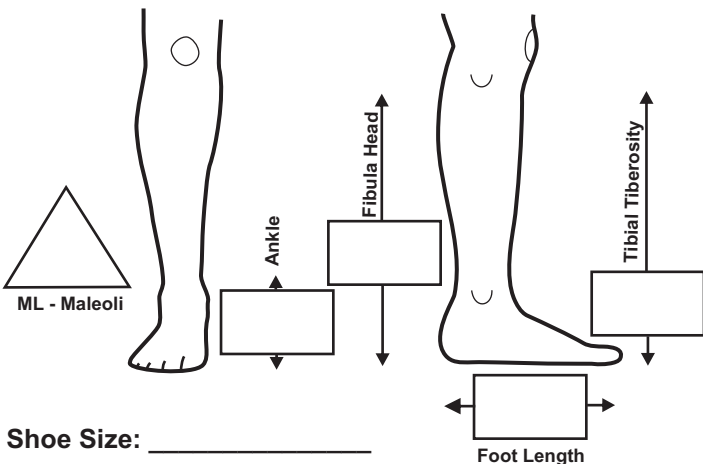
Dorsiflexion Assist: _____

Double Action: _____

Practitioner Notes and Drawspace

AFO Height: _____

Footplate Length: _____



Footplate Type:

Contoured:  (Comes Standard)

Flat: 

UCBL*	SMO*	Insert*
Polyethylene Polypropylene Duraflex/Opflex		Diabetic Cork/EVA

Color:

Black (Comes Standard)

Beige*

Fabric*: _____

Shipping:

Ground

3-Day

2-Day

Next Day AM

Next Day PM

Rush- \$100,

5-7 Business Days

Kinetic Research Return Policy

Satisfied patients and practitioners are our top priority. All Kinetic Research products come with a one-year warranty.

Prefabricated AFOs:

1. Returns with 30 days of delivery date: No restocking fee.
2. Returns between 30 days to 6 months: 15% restocking fee.
3. Returns between 6 months and 1 year: 50% restocking fee.
4. No returns after 1 year.

Prefabricated AFOs that are returned with alterations made to them will be accepted for credit according to the guidelines above minus a \$70 fee.

Build to Order AFOs:

All returns are subject to a \$70 fee. Fee will be waived if product is broken or defective and is being reordered within the one-year warranty.

Custom Products:

Returns or replacements are subject to modification fees and material fees.

1. Any product that is ill fitting will be replaced under warranty.
2. Any defective product still under the one-year warranty.
3. An incorrectly filled out order form will have charges assessed for replacement.
Examples are:
 - a. Wrong box marked on the order form.
 - b. Incorrect orthosis height/footplate length written in or left blank.
 - c. Orthoses alignment not written in.
 - d. Incorrect order form used.
4. Items that will not be credited back include:
 - a. SMOs.
 - b. UCBLs.
 - c. Foot Orthoses.
 - d. Cost for ankle/knee joints.
 - e. Soft goods over 60 days old.
 - f. Fabric charges on remakes due to line #3 in Custom Products.