



# Warranty

All Kinetic Research products come with a 1-year unlimited warranty. If a device fails during the warranty period it will be replaced or re-fabricated. Kinetic Research will accept the return under these guidelines:

## **Prefabricated**

Returns within 30 days of delivery date – No restocking fee  
Returns between 30 days - 6 months – 15% restocking fee  
Returns between 6 months - 1 Year – 50% restocking fee  
No returns after 12 months

**Build-to-Order** returns are subject to a \$ 30 restocking fee

**Custom** returns or replacements are subject to modification fees

**Warranty terms subject to change.**

All products returned must have a Return Authorization number.  
Call Kinetic Research 813-962-6300 to receive RA and confirm warranty.



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